

REFUND POLICY

1. All Clients of GMhost LLC can take advantage of our 3 days money back guarantee if our services does not satisfy their needs, and the:
 - 1.1. Service is cancelled within 3 calendar days from the date of its order;
 - 1.2. Service cancellation is immediate;
 - 1.3. Support ticket is opened after cancellation is submitted;
2. Conditions under which 3 days money back guarantee does not apply:
 - 2.1. The Service was terminated due to a violation of the Terms of service;
 - 2.2. Payment was made by Interkassa, EasyPay, PayMaster (bitcoin) since refunds technically impossible by these aggregators.
3. The 3 days money back guarantee only applies to KVM Linux and KVM Windows VPS, Dedicated servers, Shared hosting, Colocation and Backup-hosting services.
4. The 3 days money back guarantee does not apply for additional IP addresses, SSL-certificates, licenses, add funds transactions and other one-time payments.
5. All refunds are processed within 5 business days.

Contact

You may contact us at the following address:

GMHOST LLC
29007 Ukraine, Khmelnytskiy,
Zavodska street, 46

Registration number (EDRPOU code) 41383906
Account number 26000052323950 in Khmelnytskiy Branch of
Public Joint Stock Company Commercial Bank "PrivatBank"
The contractor is not a value added tax payer.